

whitsunday

COUNSELLING & SUPPORT

inc.

when life's not all smooth sailing...



COURT SUPPORT SERVICE

Support and guidance with your
legal proceedings...

HOW WE CAN ASSIST

Whitsunday Counselling and Support understands that the court process can be a stressful experience especially for people who were or are impacted by domestic and family violence.

Whitsunday Counselling & Support have court support practitioners who can assist people attending court by explaining the court process, assisting with a domestic and family violence order (DVO) application, and supporting applicants in court.

The court support practitioners can also:

- Offer a safe and secure room to wait in before and after court proceedings
- Provide information on legal services
- Complete referrals to counselling services
- Provide support when making statements to the police regarding DFV
- Assist with developing a safety plan for you and your family
- Provide debriefing after court hearings

This service is free and confidential.

SAFETY AT COURT

By contacting Whitsunday Counselling and Support court staff prior to attending court, arrangements can be made to provide:

- a safe room to wait in before and after court
- the opportunity to look around a court room prior to attending formally
- information on what may occur during court proceedings



WHAT IS DOMESTIC & FAMILY VIOLENCE

The Domestic and Family Violence Protection Act 2012 states domestic and family violence is behaviour by a person towards another where they have had a relevant personal relationship that is or was an intimate personal relationship, family relationship, or an informal care relationship and is:

- Physically or sexually abusive
- Emotionally or psychologically abusive
- Economically abusive
- Threatening
- Coercive

Domestic and family violence may include stalking, damaging property, unauthorised surveillance of a person, and threatening to hurt pets/animals.

Our court practitioners can assist you with applying for a domestic and family violence order.

SAFETY PLANNING

Here are some helpful suggestions If you have experienced violence in the home and you and your children have to leave in a hurry:

- Have a bag ready with things you will need to take with you such as birth certificates, medications, cash, passports and other legal documents.
- Keep the bag in a safe place or give it to someone you trust to hold for you.
- Create a safe word that you can use to alert family or friends when you need help urgently.
- Have useful contact numbers in your phone under names only you would know for easy contact to the police, DV Connect, or a friend.

A court support practitioner can assist you to create a full and more detailed safety plan. Just ask, they are here to help you.

ABOUT US

Whitsunday Counselling & Support Inc. are a not for profit community based organisation offering a range of free and confidential services, provided in a safe and respectful environment.

We recognise diversity and aim to provide an inclusive service.

SUPPORT NUMBERS

Emergency	000
Whitsunday Police	(07) 4948 8888
Proserpine Police	(07) 4945 9666
Bowen Police	(07) 4720 4555
Collinsville Police	(07) 4785 5377
Proserpine Courthouse	(07) 4964 6000
Bowen Courthouse	(07) 4793 5300

1800 Respect	1800 737 732
DV Connect	1800 811 811
Legal Aid	1300 651 188
Qld Indigenous Family Violence Legal Service	1800 887 700
Mackay Regional Community Legal Centre	4953 1211
LGBTI Legal Service	0401 939 232
NQ Women's Legal Service	1800 457 117
Parentline	1300 301 300
Sexual Assault Helpline	1800 010 120
Mensline	1800 600 636
Kids Helpline	1800 551 800
Mates in Construction	1300 642 111

LOCATIONS

CANNONVALE

Hours: Monday to Friday, 9:00am - 5:00pm
Address: Shop 1, Cannonvale Square,
157 Shute Harbour Road, Cannonvale

BOWEN

Hours: Monday to Friday, 8:00am - 4:00pm
Address: Shop 3, 38 Herbert Street, Bowen

OUTREACH AREAS

Proserpine: By appointment only
Hamilton Island: By appointment only
Collinsville: By appointment only

CONTACT US

Phone: 07 4946 2999
Email: admin@whitsundaycs.com.au
Postal: PO Box 65, Cannonvale Qld 4802



Whitsunday Counselling and Support Inc. acknowledges funding support from:

- Department of Children, Youth Justice and Multicultural Affairs
- Department of Justice and Attorney General
- Department of Housing and Public Works (Qld)
- Department of Communities, Housing and Digital Economy

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