

whitsunday

COUNSELLING & SUPPORT

inc.

when life's not all smooth sailing...



COUNSELLING & SUPPORT SERVICE

When life's not all smooth sailing...



OUR PROGRAMS

DOMESTIC & FAMILY VIOLENCE COUNSELLING & COURT SUPPORT

Our Domestic & Family Violence program offers information, support, counselling and court support to women and men, and women and men with children affected by domestic and family violence in the Whitsunday Region.

INTENSIVE FAMILY SUPPORT

The Intensive Family Support Service provides support to children and families that have had previous involvement with, or are at risk of progressing into the statutory child protection system without support.

SPECIALIST FAMILY COUNSELLING SERVICE

The Specialist Family Counselling and Support Service is a targeted family support service that provides counselling to children, parents and families affected by domestic and family violence, or who are at risk of neglect or abuse or who have experienced child sexual abuse.

WOMEN'S HEALTH & WELLBEING

This program provides tailored, holistic support to women who have been affected by domestic and family violence to achieve independent living and better wellbeing.

DOMESTIC & FAMILY VIOLENCE CRISIS ACCOMMODATION

CRISIS: Up to 3 months accommodation

We offer 5 self-contained and subsidised units with 9am-5pm case managers for women and children in crisis who are experiencing domestic & family violence and requiring safe housing.

TRANSITIONAL: Up to 6 months accommodation

We have 2 properties available for families experiencing domestic & family violence, who require support and subsidised housing for a limited period of time.

SEXUAL VIOLENCE COUNSELLING

The Sexual Violence Counselling service provides support to individuals who have experienced or are experiencing sexual assault or abuse and support to their significant others.

OTHER SERVICES

EMERGENCY RELIEF

Emergency relief is available to clients engaged with Whitsunday Counselling and Support for immediate financial crisis assistance.

INFORMATION, ADVOCACY AND REFERRAL

Support staff can provide a range of information for other appropriate services.

OUTREACH SERVICES

We provide counselling and support outreach services to Proserpine, Hamilton Island and Collinsville by appointment only.

COMMUNITY SUPPORT GROUPS & SPECIALIST PROGRAMS

We will provide community based groups and programs as funding and community needs direct. These can include parenting programs, healthy relationships and support groups.

Some of these programs include Shark Cage, Circle of Security and the Love Bites Program.

ABOUT US

Whitsunday Counselling & Support Inc. are a not for profit community based organisation offering a range of free and confidential services, provided in a safe and respectful environment.

We recognise diversity and aim to provide an inclusive service.

REFERRAL PROCESS

To refer to the service, please phone or present to the office during office hours.

Other agencies and services can request a referral form on behalf of an individual to assist in accessing our services by emailing:

intake@whitsundaycs.com.au

EMERGENCY NUMBERS

Emergency	000
QLD Sexual Assault Service	1800 010 120
National Sexual Assault, Family & Domestic Violence Counselling Line	1800 737 732
DV Connect	1800 811 811

SUPPORT NUMBERS

Lifeline	13 11 14
Kids Helpline	1800 551 800
Men's Line	1800 600 636
1800 Respect	1800 737 732
Parentline	1300 301 300
Policelink	131 444
Homeless Hotline	1800 474 753

LOCATIONS

CANNONVALE

Hours: Monday to Friday, 9:00am - 5:00pm
Address: Shop 1, Cannonvale Square,
157 Shute Harbour Road, Cannonvale

BOWEN

Hours: Monday to Friday, 8:00am - 4:00pm
Address: Shop 3, 38 Herbert Street, Bowen

OUTREACH AREAS

Proserpine: By appointment only
Hamilton Island: By appointment only
Collinsville: By appointment only

CONTACT US

Phone: 07 4946 2999
Email: admin@whitsundaycs.com.au
Postal: PO Box 65, Cannonvale Qld 4802



Whitsunday Counselling and Support Inc. acknowledges funding support from:

- Department of Children, Youth Justice and Multicultural Affairs
- Department of Justice and Attorney General
- Department of Housing and Public Works (Qld)
- Department of Communities, Housing and Digital Economy

